

Instructions for using the Patient Encounter Chatbot Demo

For NURS 6018

Summer 2015

By W. Schuette

<http://wadeschuetten.wix.com/shewnnexti>

The password to get on is “Diane”

Patient Encounters



Instructions as PDF

Instructions as PowerPoint

Instructions as video

Click me to try the demo!



Quit

Visitors: **72**

Next

Home Page 2 Page 3 Page 4 Contact Admin

When you start the demo or the real case, you need to use these security passwords.

1

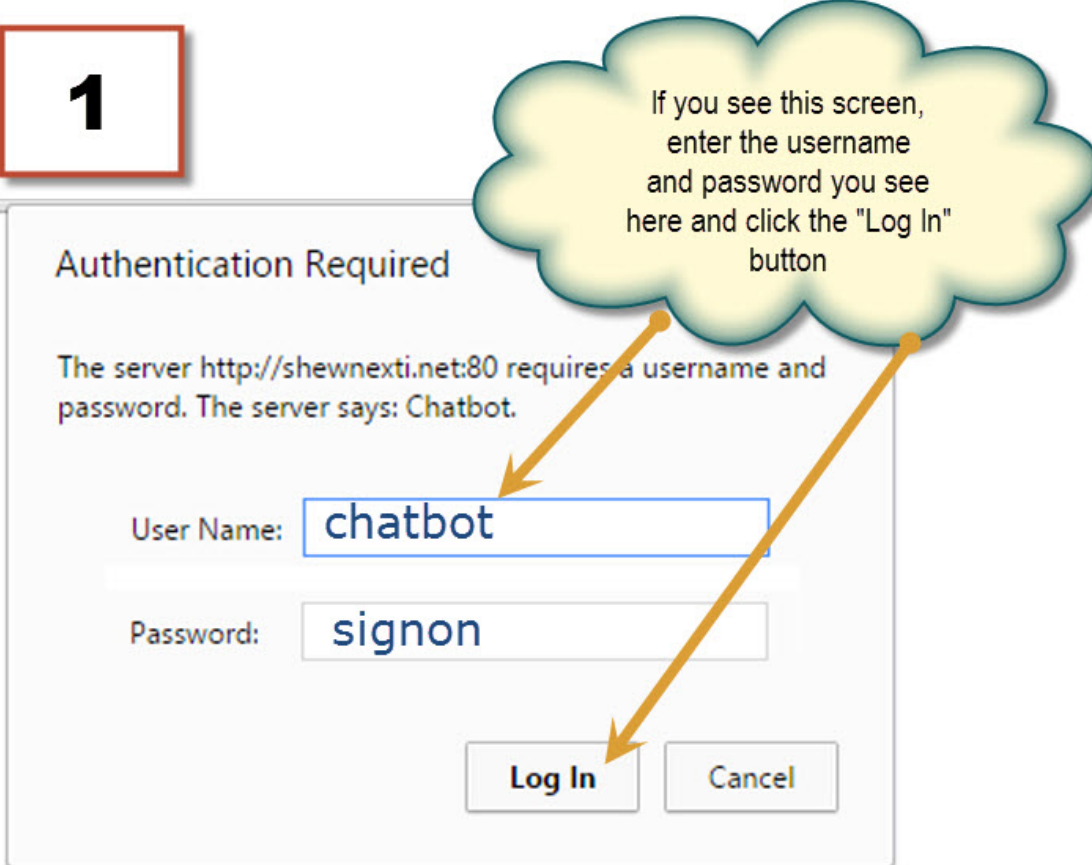
Authentication Required

The server `http://shewnexiti.net:80` requires a username and password. The server says: Chatbot.

User Name:

Password:

If you see this screen, enter the username and password you see here and click the "Log In" button

The image shows a screenshot of an authentication dialog box. At the top left, there is a red-bordered box containing the number '1'. The dialog box has a title 'Authentication Required' and a message: 'The server http://shewnexiti.net:80 requires a username and password. The server says: Chatbot.' Below the message are two input fields: 'User Name:' with the value 'chatbot' and 'Password:' with the value 'signon'. At the bottom are two buttons: 'Log In' and 'Cancel'. A yellow callout cloud with a blue border is positioned above the input fields and the 'Log In' button. It contains the text: 'If you see this screen, enter the username and password you see here and click the "Log In" button'. Two orange arrows point from the callout cloud to the 'User Name' input field and the 'Log In' button.

Finally, for the DEMO, use "demo" here.

2

University of
Colorado

College of Nursing

Use the password "demo"
to see the demo!

password:

demo

submit

[Overview PDF](#)

[Fix Safari Warning](#)

Enter the password
"demo"
and hit the submit
key



If you get a Safari-browser error, click the “fix Safari Warning” link. (see details at the end of this slide show.)

3 rs

continue Overview PDF
Fix Safari Warning

click the continue button



The image is a collage of various photographs. In the top left, a person is wearing a tan military helmet. Below that, a man with a grey beard and a dark cap looks directly at the camera. To the right, a person is walking away on a path through a misty forest. In the bottom right, three women in blue medical scrubs are smiling. Other images include a woman with long brown hair, a woman with long blonde hair, and a person with long hair in a white garment.

If you don't get a Safari error, "Continue"



Acknowledge that you are being recorded.

4 ters

Note: All conversations will be recorded and archived.

Do you agree to this?

Click "I agree"

Enter your real first and last name.

5ounters™

DEMO ONLY

Institution:

Your first name:

Your last name:

Course:

Case:

Your Role:

Enter your name,
and click the
SUBMIT button.

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The image shows a registration form titled "ounters™" with a large number "5" in a red box. The form is labeled "DEMO ONLY" and contains several dropdown menus and text input fields. The fields are filled with "UC Denver Nursing", "Jane", "Doe", "Demo", "Demo", and "Observer". A green "Submit" button is at the bottom. A yellow callout bubble with a scalloped edge contains the text "Enter your name, and click the SUBMIT button." Three orange arrows point from the bubble to the first and last name fields and the Submit button. The background of the form is light blue and features a photograph of three healthcare professionals (two men and one woman) in white lab coats and stethoscopes.

If you are working alone, just click Submit.

6 counters

Talking with demobot

Searching...

.....Course: demo
.....Case: Demo
.....Level: Observer


Found sessions to join or start:

- Start a *NEW SESSION* with ME as typist.
- Join 1097 ~~started about 44 minutes ago~~
-
-

Submit

Click Submit

(c) multiple copyrights 2014



Set your headset volume then click “visit patient”.
(If faces don’t appear, reload the web-page).

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shewnexti.net/chatbot/container.php

Gloria

Sue

DB: demobot

Your IP is
71.94.61.79

CONTROLS

View Chart

Visit Patient

Dx & Plan

Debrief

OPTIONS

Help...

Feedback

Exit

notes!

el is at the far left.
there to reveal it.

actually

When the faces appear,
be sure your sound is
turned on, and
click "Visit Patient"

8

Gloria



Sue



Your IP is 71.94.61.79

- CONTROLS
- [View Chart](#)
 - [Visit Patient](#)
 - [Dx & Plan](#)
 - [Debrief](#)
- OPTIONS
- [Help...](#)
 - [Feedback](#)
 - [Exit](#)

Using demobot

possible questions.

- My name is Sue Price and I'll be interviewing you today.
- You are Gloria Smith, correct?
- My name is Sue Price. You can call me Sue and may I call you Gloria?
- I see you are a [redacted] position. How are you doing?
- Do you have any questions?

You can pick any question in any order from the list by clicking its button. The Interviewer will ask that question and the reply will show up here. (They will also be read aloud.)

You are connected as the group scribe

NURSE SAID: Ready?

PATIENT SAID: Are we still talking? Ready?

So now you say:

[Submit](#)

"Ready" will be asked for you as the first question.

TRANSCRIPT 1099 --- (The most recent entry is on TOP.)

[NURSE SAID: Nurse: Ready?]

Time Remaining:

:16:00

DB: demobot

9

71.94.61.79

Gloria



Sue



CONTROLS

View Chart

Visit Patient

Dx & Plan

Debrief

OPTIONS

Help...

Feedback

Exit

Using demobot

5 possible questions.

- My name is Sue Price and I'll be interviewing you today.
- You are Gloria Smith, correct?
- My name is Sue Price. You can call me Sue and may I call you Gloria?
- I see you are applying for the position in Psych Nursing?
- Do you habitually use illegal drugs?

You can also ask your own question at any time by typing it in this box and then clicking the green SUBMIT button. Try it out!

You are connected as the group scribe

NURSE SAID: My name is Sue Price. You can call me Sue and may I call you Gloria?

PATIENT SAID: Actually, I prefer Ria.

So now you say:

Do you like baseball?

Submit

TRANSCRIPT 1099 --- (The most recent entry is on TOP.)

[
ITEM 2962:: Nurse:My name is Sue Price. You can call me Sue and may I call you Gloria?
Patient:Actually, I prefer Ria.

ITEM 2961:: Nurse:You are Gloria Smith, correct?
Patient:That's my name.

ITEM 2960:: Nurse:My name is Sue Price and I'll be interviewing you today.
Patient:OK.

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Using demobot

5 possible questions.

- My name is Sue Price and I'll be interviewing you today.
- You are Gloria Smith, correct?
- My name is Sue Price. You can call me Sue and may I call you Gloria?
- I see you are applying for the position in Psych Nursing?
- Do you habitually use illegal drugs?

The transcript of all the questions and replies is over to the right. You can scroll down to see earlier items.

You are connected as the group scribe

NURSE SAID: What is 2 + 3 ?

PATIENT SAID: I honestly don't know.

So now you say:

Submit

TRANSCRIPT 1098 --- (The most recent entry is on TOP.)

```
[
ITEM 2955:: Nurse:What is 2 + 3 ?
Patient:I honestly don't know.

ITEM 2954:: Nurse:Can you actually think?
Patient: Yes, I spend all my time thinking.

ITEM 2953:: Nurse:Are you a real person?
Patient: No but I play one on the Web.

ITEM 2952:: Nurse:Do you like baseball?
Patient:Yes, I like it.

ITEM 2951:: Nurse:I see you are applying for
the position in Psych Nursing?
Patient:Yes, that's correct.
```

DB: demobot

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Your IP is
71.94.61.79



CONTROLS

View Chart

Visit Patient

Dx & Plan

Debrief

OPTIONS

Help...

Feedback

Exit

Using demobot

5 possible questions.

- My name is Sue Price and I'll be interviewing you today.
- You are Gloria Smith, correct?
- My name is Sue Price. You can call me Sue and may I call you Gloria?
- I see you are applying for the position in Psych Nursing?
- Do you habitually use illegal drugs?

Some questions in the list
will NOT be appropriate.
For the actual class cases,
you should only ask good
questions.

You are connected as the group scribe

NURSE SAID: Do you habitually use illegal drugs?

PATIENT SAID: No, not habitually. Do you?

So now you say:

I'm sorry.

Perhaps you
should apologize.

Submit

TRANSCRIPT 1098 --- (The most recent entry is on TOP.)

```
[
ITEM 2956:: Nurse:Do you habitually use
illegal drugs?
Patient:No, not habitually. Do you?

ITEM 2955:: Nurse:What is 2 + 3 ?
Patient:I honestly don't know.

ITEM 2954:: Nurse:Can you actually think?
Patient: Yes, I spend all my time thinking.

ITEM 2953:: Nurse:Are you a real person?
Patient: No but I play one on the Web.
```

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Your IP is
71.94.61.79

CONTROLS

View Chart

Visit Patient

Dx & Plan

Debrief

OPTIONS

Help...

Feedback

Exit

Using demobot

5 possible questions.

- My name is Sue Price and I'll be interviewing you today.
- You are Gloria Smith, correct?
- My name is Sue Price. You can call me Sue. I call you Gloria?
- I see you are applying for a job.
- Do you have any questions?

When you are done asking questions, click the green DX & PLAN button to go to the next screen

You are connected as the group scribe

[Empty text area]

So now you say:

[Empty text input field]

Submit

TRANSCRIPT 1098 --- (The most recent entry is on TOP.)

[ITEM 2958:: Nurse:I'm sorry.



Enter your diagnosis and treatment plan,
then hit the pink SAVE button.
You can look back at the transcript
while you are working.

Your IP is
71.94.61.79

CONTROLS

View Chart

Visit Patient

Dx & Plan

Debrief

OPTIONS

Help...

Feedback

Exit

Diagnosis and Treatment Session:

Diagnosis:

This candidate believes she is a web-based chatbot and has other delusional thoughts. Not suicidal. No obvious substance abuse.

Treatment plan:

Refer for group CBT therapy.

Save

Full TRANSCRIPT for session 1098

```
[ITEM 2947:: Nurse:Ready?
Patient: In the context of , I don't
understand "Ready." .

ITEM 2948:: Nurse:My name is Sue Price and
I'll be interviewing you today.
Patient:OK.

ITEM 2949:: Nurse:You are Gloria Smith,
correct?
Patient:That's my name.

ITEM 2950:: Nurse:My name is Sue Price.
You can call me Sue and may I call you
Gloria?
Patient:Actually, I prefer Ria.

ITEM 2951:: Nurse:I see you are applying
for the position in Psych Nursing?
Patient:Yes, that's correct.

ITEM 2952:: Nurse:Do you like baseball?
Patient:Yes, I like it.

ITEM 2953:: Nurse:Are you a real person?
Patient: No but I play one on the Web.
```


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Gloria



Sue



Your IP is
71.94.61.79

CONTROLS

View Chart

Visit Patient

Dx & Plan

Debrief

OPTIONS

Help...

Feedback

Exit

Data saved...

Session times saved...

Click to continue

Click this button

Full TRANSCRIPT for session 1099

```
ITEM 2959:: Nurse:Ready?  
Patient: Are we still talking about  
dy?  
ITEM 2960:: Nurse:My name is Sue Price and  
interviewing you today.  
OK.  
ITEM 2961:: Nurse:You are Gloria Smith,  
E?  
Patient:That's my name.  
ITEM 2962:: Nurse:My name is Sue Price.  
Can call me Sue and may I call you  
Gloria?  
Patient:Actually, I prefer Ria.  
ITEM 2963:: Nurse:do you like baseball?  
Patient:I might.
```

Time Remaining: **Gloria**

: 00

15

DB: c



Sue



Your IP is 71.94.61.79

- CONTROLS
- View Chart
- Visit Patient
- Dx & Plan
- Debrief
- OPTIONS
- Help...
- Feedback
- Exit

Almost complete!

ALERT!
When you click the green "Debrief" button in the controls, your session transcript will appear in a new browser tab named "Homework".
Look that over, then use the usual browser FILE/SAVE controls to save that homework on the computer.
From inside Canvas, import that file so you can submit it as your class work.
Finally, you should erase the file from the computer before you leave.

Read this text, then click the green "DEBRIEF" button.

for session 1

on't

price and

a Smith,

Issue Price.

I call you

t:Ad refer Ria.

ITEM 2951:: Nurse:I see you are applying for the position in Psych Nursing?
Patient:Yes, that's correct.

ITEM 2952:: Nurse:Do you like baseball?

Encounter x Homework x
shewnexti.net/chatbot/homework.php?session=1098&botname=demobot

*** Transcript of Session 1098 (demobot) ***

Chatbot Encounter - Session Summary

Date: 05/31/15 8:16 AM MDT

Session ID: 1098
Institution:
Course: dem
Level: Observer
Case: Demo

Participants: Doe

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DIAGNOSIS AND PLAN

Diagnosis:
This candidate believes she is a web-based chatbot and has other del

Treatment Plan:
Refer for group CBT therapy.

STATISTICS

Time Began: 05/31/15 8:20 AM MDT
Time Ended: 05/31/15 9:38 AM MDT
Session Length: 78 minutes

Patient spoke: 0 minutes and 24 seconds
Nurse spoke: 0 minutes and 27 seconds

Patient spoke 47% of the time.

TRANSCRIPT

START Session 1098, started at 2015-05-31 08:20:22.
2948 Nurse:.... My name is Sue Price and I'll be interviewing you today.

..... 5 points, running total = 5 points. Excellent!

2948 Patient: OK.
2949 Nurse:.... You are Gloria Smith, correct?


Note that you have moved to a new tab called "Homework" in your browser. Review the comments it gives and your "score" at the bottom of the page.


Use your browser's usual "file" commands to print this, or to save it and submit it electronically, as instructed.

Then, click the "Encouter" tab to return to that page.

Encounter Homework
shewnexiti.net/chatbot/container.php

Time Remaining: :00:00
DB: demobot
17
Your IP is 71.94.61.79

Gloria


Sue


CONGRATULATIONS!
Remember to delete your file from the computer after you have submitted it to Canvas!

If you have feedback for the software design team, click the "Feedback" button on the left. Otherwise, you're done!
Simply close the application window. Your work is all saved.

FEEDBACK SCRIPT for session 1098
:Ready? I don't
Price and
with,
lying
all?
you a real person?
lay one on the Web.

Delete your saved file if this is a shared computer, then click the FEEDBACK button (if you have one) and complete the Survey. Then you can close this window.

View Chart
Visit Patient
Dx & Plan
Debrief
Feedback
Help...
Feedback
Exit

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Congratulations!

That completes the DEMO practice case.
You can review this at any time.

Next, if you are assigned it,
continue on to the actual patient case.



TO SHUT OFF SAFARI WARNINGS DO THE FOLLOWING!

- 1) Under the browser heading "Safari" click to open "Preferences".
- 2) Select the security tab on the popup window -- probably an icon of a padlock.
- 3) You need to *uncheck* the first item "Fraudulent Sites - Warn when visiting..."
- 4) You will also need *javascript enabled*, which is the next line on the same tab.
- 5) Close the pop-up window and you're set to use the chatbots.

After you are done with the chatbots:

If you want to, sign back into the security tab and undo these changes.

Support Contact for the Chatbot System

- Wade Schuette, MBA, MPH
- email: wade.schuette@gmail.com
- SMS Text Message: 734 635-0508
- Cell-phone: 734 635-0508